
EPA WebEOC User Guide

USEPA/Environmental
Response Team

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INTRODUCTION TO WEBEOC

WebEOC is an Internet-based program designed to make information universally available to authorized users everywhere. It manages the collection and dissemination of information. When used effectively, it is a powerful tool to keep all members of an Emergency Operations Center (EOC) up to date with real-time information. WebEOC can be used during both the planning and response phase of an emergency. It can also be used for day-to-day activities to manage routine, non-emergency related operations. The real-time nature of information in WebEOC allows for timely, informed decisions.

WebEOC is a tool that can be customized locally by EPA to provide all levels of access and scalability the Agency requires on an incident-by-incident basis. In addition, multiple incidents can be “rolled-up” and managed through one common master view. Through the creation of Jurisdictions, Users, Incidents and Master Views, practically all operations can be managed through WebEOC.

Since WebEOC is an Internet-based application, it may be accessed from any web browser, allowing users to participate from any location where an Internet connection is available. In addition, WebEOC can be customized with links to external web sites such as the Weather Channel or CNN.

Through the implementation of WebEOC for EPA’s Daily Operations at the Regional Response Centers (RRC) and HQ Emergency Operations Center (EOC), users are expected to become proficient in the operation and use of WebEOC as part of their daily routine. Therefore, if and when an emergency arises, users will have an effective, working knowledge of WebEOC and should not experience any “learning curve” at a time of crisis. Managing the information of any emergency in WebEOC will be seamless and second nature to those who are involved.

Supported Browsers and Devices

WebEOC is best viewed with Internet Explorer v8.0 or higher. Other supported browsers include Chrome, Firefox and Safari. Mobile devices supported include iPad, iPhone and Android browsers.

Note – Pop-ups must be allowed for this website or you will not be able to login, and boards will not function properly. You must also allow cookies. See your Computer Administrator if you require assistance with these settings.

For the iPad/iPhone using Safari, you can enable pop-ups by selecting Settings | Safari | uncheck “Block Pop-ups”.

For more information, contact ERT Support at 1-800-999-6990 or email: ertsupport@epa.gov

Overview of EPA's WebEOC Implementation

The US EPA is using WebEOC to support both the RRC/EOC daily operations, as well as large scale emergency/crisis operations. The status boards and information available for these distinct operations is summarized below. Customizations and enhancements are being continuously developed for both of these areas within WebEOC. Below is a table listing the most common boards for each implementation, as well as a brief description of their intended use.

DAILY OPERATIONS	
Board Name	Description of Use
Hotline Log	Summary of NRC Reports and Follow-Up Action Reports
NRC Reports	Full text NRC Report
Action Reports	Full text Action Reports for NRC Report follow-up
Call Log	Tracks non-NRC calls received by an RRC
Exercise Log	Tracks exercises/simulations
Personnel Log	Tracks personnel (on-call, available, unavailable, etc.)
Significant Events Board	Tracks any information deemed Significant from an Action Report.
Operations Log	Tracks general operations activity
Report: Daily Ops Status	Printable report that summarizes notifications, personnel status, significant events, and operations for a specific date range.

EMERGENCY/CRISIS MANAGEMENT	
Board Name	Description of Use
ICS Forms	Required when implementing the Incident Command System
Event Critique	Tracks user comments and suggestions (after action items)
Incident Events	Tracks critical incident events (explosions, spills, evacuations, etc.)
Situation Updates	Tracks general incident events (deployment status, comms info, etc.)
Personnel Log	Tracks incident-specific personnel status and availability

LOGIN PAGE OVERVIEW

Type the following URL into your web browser address (i.e. Internet Explorer or Netscape):
[https:// weboc.epa.gov](https://weboc.epa.gov)

WebEOC 7.4 Login

Jurisdiction: Select a Jurisdiction...

User:

Password:

OK

WARNING NOTICE

You are accessing a U.S. Government information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for the U.S. Government-authorized use only. Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties. By using this information system you understand and consent to the following: You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system. Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose. By continuing to access this information system, you acknowledge, you understand and you consent to the above terms.

WebEOC® is a registered trademark of ESI Acquisition, Inc.
ERT Software Support: 800-999-0990
Email: ERTSupport@epa.gov

All fields must be filled in for a successful log in.

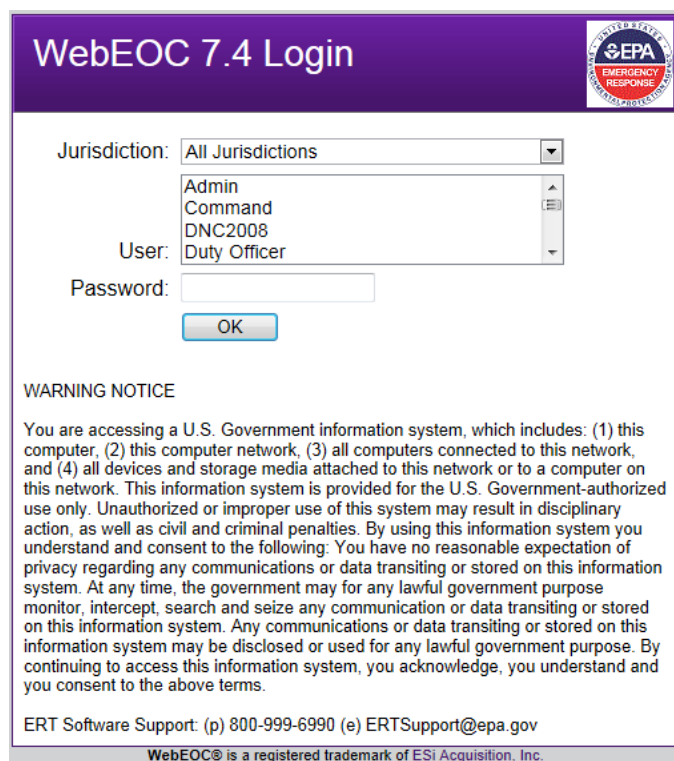
Figure 1 - WebEOC Login

The choices you make on the WebEOC login page will determine the status boards available when you login. For instance, you must first choose a Jurisdiction. The list of Jurisdictions includes ERT, HQ, and each of the 10 regions. When you select a particular Jurisdiction, only the user names and incidents that correspond with that Jurisdiction will be displayed. Typical login names for most jurisdictions include: **Command** and **Duty Officer**.

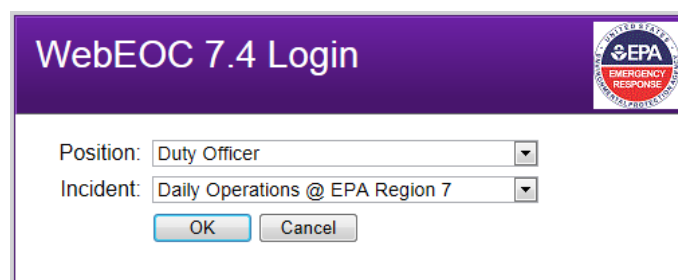
WebEOC is being implemented to serve two primary functions. The first is to serve as the Daily Operations log for day-to-day activities of a given jurisdiction. Typically, the user name associated with this function is Duty Officer.

The second function of WebEOC is to organize the response operations for a given incident. Although Duty Officer will still appear in the list of user names for the Jurisdiction, it should not be used for logging in to incidents other than Daily Operations. When logging in to an incident other than Daily Operations, most users will select an ICS Position.

Multiple personnel may log in under one user. Logins are not specific usernames, rather, they are titles or positions. Depending on which name you choose for your log in, you will see different options in your control window designed for that specific job function. Further details about these differences will be discussed later in the manual.



The left screenshot shows the 'WebEOC 7.4 Login' window. It features a purple header with the EPA Emergency Response logo. Below the header, there is a 'Jurisdiction' dropdown menu set to 'All Jurisdictions'. A list box shows 'Admin', 'Command', 'DNC2008', and 'Duty Officer', with 'Duty Officer' selected. A 'Password' text box and an 'OK' button are also present. A 'WARNING NOTICE' section contains a detailed disclaimer about U.S. Government information system usage. At the bottom, contact information for ERT Software Support is provided, along with a trademark notice for ESI Acquisition, Inc.



The right screenshot shows another 'WebEOC 7.4 Login' window. It has the same purple header and logo. Below, there is a 'Position' dropdown menu set to 'Duty Officer' and an 'Incident' dropdown menu set to 'Daily Operations @ EPA Region 7'. 'OK' and 'Cancel' buttons are at the bottom.

Figures 2 - WebEOC Login options

LOGIN STEPS

Jurisdiction – select the appropriate region or location.

User – select the appropriate job function. If logging in to the Daily Operations Incident, select “Duty Officer”. If logging in to an event other than Daily Operations, select one of the other user names based on positions in the Incident Command System (ICS) guidelines. For example:

Duty Officer – access Daily Operations logs including Hotline, Personnel, Call Logs, and NRC Reports.

Planning/Logistics – Incident management with ICS Forms and Event specific boards.

Note: – Login as **Duty Officer for Daily Operations** and as **Planning/Logistics** for Incident/Event related information.

Password – type in the appropriate password for the user name selected.

Incident – select the appropriate incident, exercise, or Daily Operations boards to display.

Upon successful login, the following window will be displayed:

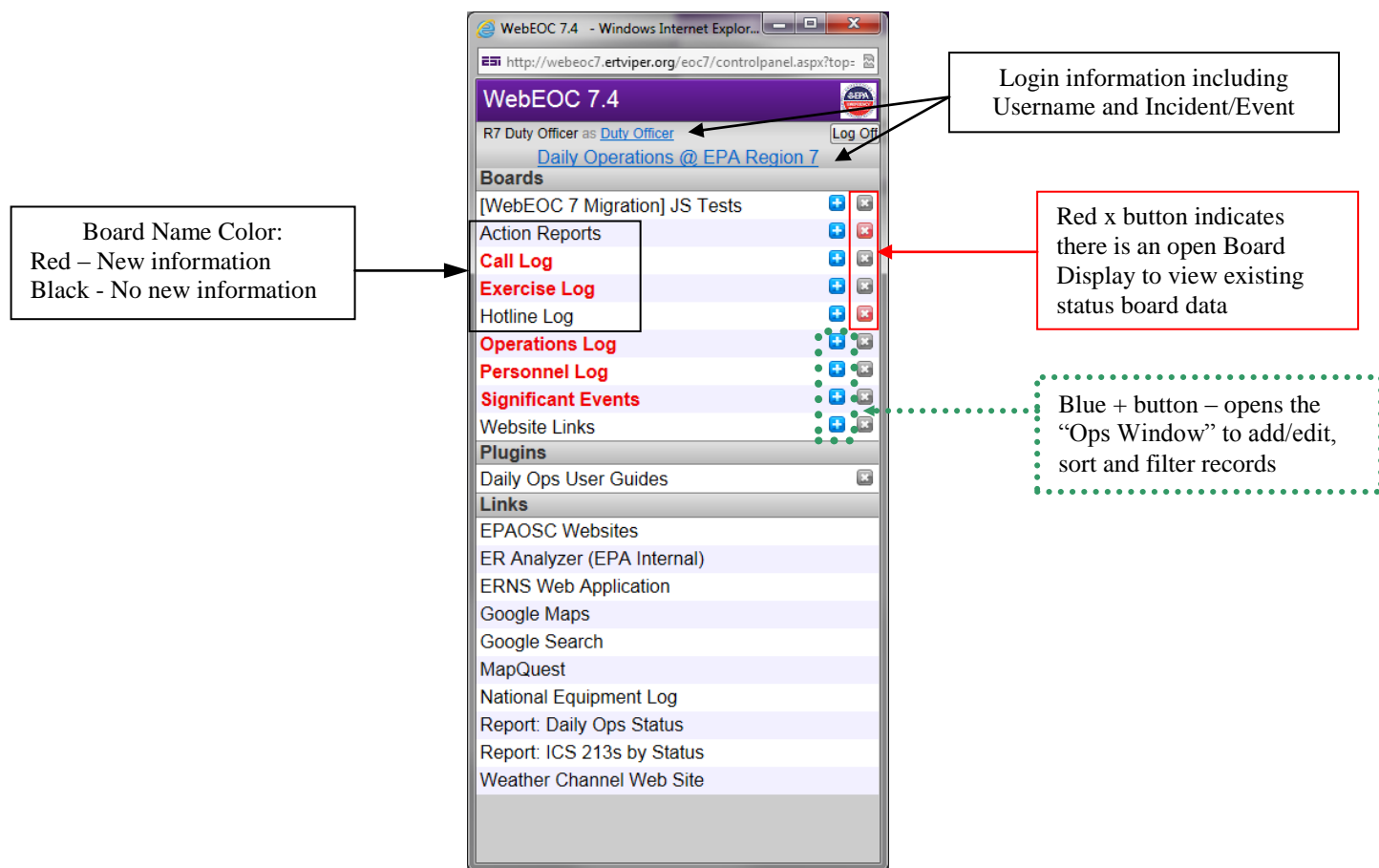


Figure 3 - Control Panel / Dashboard

WEBEOC NAVIGATION OVERVIEW

Basic Functions

There are three main types of windows that are used to navigate and operate WebEOC: the **Control Panel** (Main Dashboard), the **Ops Window** (Input/Edit forms) and the **Board Display** (READ-ONLY). The Ops Window is used to add, update, organize and integrate all data for each board. The Board Display window is used to view all the entries that have been made via the associated input/edit screen.

- **Control Panel** (Main Dashboard)
This window allows you to navigate through WebEOC. From the Control Panel, you can see who you are logged in as, which event you are logged in to, the status boards, links and reports available to you, as well as the logout button. Login/logout information is at the top of the Control Panel, followed by status boards, then links and reports.
- **Ops Window** (Input/Edit Form)
- **Board Display** (READ-only Data Display)

- **Colored Board Names**

Colored Board Names on the Control Panel are used to alert users when new data has been posted to a status board.

The following list describes the indicator light color definitions and applies only to status boards:

- **Black** - indicates no new data
- **Red** - indicates new data available

WORKING WITH STATUS BOARDS

Viewing Existing Data

To view existing data for a specific board, click on the board name (i.e. Action Reports).

Depending on the status board you select, you will be presented with a table-view of existing records or a full-text version of the most current record for that board. Below is an example of the table view of a board.

The screenshot shows a web browser window titled "Action Reports Display - Windows Internet Explorer" with the URL <http://weboc7.ertviper.org/eoc7/boards/board.aspx?tableid=156&viewid=403&uvid=1.5724>. The page header indicates "Daily Operations @ EPA Region 3" and "Action Reports" with a "Last Updated: Mar 13 2013 5:51AM".

DataID	Date	Time	Submitted By	NRC Report #	Hotline Log #	Action Info	Name	Organization	Phone #
597815	2013/03/11	11:24	R03 Duty Officer (L. Marzulli)	1040687	1353828	10:30 a.m. - A diesel fuel spill from a tractor trailer accident is reported along I-80 West at MM 7.5 in Lackawannock Township. The spill is... More	Name:	OPERATIONS	Phone #:
598113	2013/03/12	19:54	R03 Duty Officer (L. Marzulli)	1040885	1354733	10:30 a.m. - Approximately 300 pounds of refrigerant was released due to a pipe being cut that contained a coolant line at the George School ... More	Name:	PEMA SEOC OPERATIONS	Phone #:
597994	2013/03/12	21:11	R03 Duty Officer (G. Ham)	1040881	1354719	This is an ongoing problem. Property owner apparently refuses to let responders/power co. on property. Rusty Joins (sp?) at WVDEP is the ... More	Name: Duty officer	Organization: WVDEP	Phone #: 800-642-3074
597930	2013/03/12	16:03	R03 Duty Officer (ZENONE)	1040839	1354530	2013/03/12, 1451 HOURS: OSC ZENONE FOLLOWED-UP INCIDENT REPORT FORWARDED BY EPAR3 RRC COORDINATOR/WATCHSTANDER MARZULLI THIS DATE. OSC ZENONE... More	Name:	Orga	Phon
		2:41	R03 Duty Officer (McLaughlin)	1040755	1354328	Passed NRC Report on to VDEM and VDEQ offices via email, and offered EPA assistance if necessary. No anticipated EPA actions are expected	Name: Jennifer Welcher	Organization: VDEQ	Phone #: 804-652-5812

Navigation buttons at the bottom include: <<< << Page 1 of 376 >> >>> and a checkbox for "Disable Refresh".

Callouts:

- "These buttons allow the user to navigate through multiple pages of data. The data is listed chronologically by last update with the most recent data first." (points to navigation buttons)
- "Note: Multiple display windows may be open at any one time." (points to the table)
- "This button takes you back to the first record." (points to the first record's DataID link)

Figure 4 – NRC Reports Board Display

Disable Board Refresh – WebEOC automatically refreshes the Display window every 15 seconds to ensure that updates are displayed in real-time. The refresh option may be temporarily disabled by checking the box next to Disable Board Refresh.

ADDING/EDITING AND ORGANIZING DATA

Ops Window (Input/Edit Form)

Click on the blue + button to the right of the board name in the Control Panel to open the Ops Window (input/edit form) for a particular board. The Ops Window is where you manage and post information to a board. By default, a blank data entry window is displayed when the Ops Window button is selected. Primarily, you can create a new record or edit an existing record with this option. Other functions of the Ops Window include data organization using sorting and filtering.

Operational Buttons
Organize the display of existing data

Input/Edit Form
Add new records or Edit existing records

Note:
Only one Ops Window may be open at any time. If another Ops Windows is accessed while one is open, the existing one will be replaced

Figure 5 - Action Reports Ops Window

At the top of the Ops Window, there are operational buttons available for inputting and organizing data. Although the Board Display window does not have to be open when organizing data, it is recommended that the corresponding Board Display window is open since the results are only reflected in there. However, if you open the Board Display AFTER applying your changes, those changes will still be reflected in the window.

Entry – The default option when the Ops Window is opened is to add a new record. When the data entry is completed, click on the ‘Save’ button to post the entry. The Board Display (if open) will reflect the posting immediately. Click ‘Cancel’ if you do not wish to post your entry. The Retrieve Record button allows you to retrieve an EXISTING record by entering the Data ID of that record. However, it is recommended that you select the data ID from the Board Display when you want to edit a record.

Sort – arrange the data in the Board Display using specific criteria. The default sort order is the most recent record displayed first. The data can only be sorted by ONE of the fields, and can be in ascending or descending order. In addition, the number of entries to display per page can also be selected from the Message Count option below the Sort criteria. You can only sort on ONE field at a time with Data ID as the secondary sort field. This cannot be changed.

Click on the **Sort** button to apply the sort criteria. The resulting sorted data is displayed in the Board Display window (if window is already open).

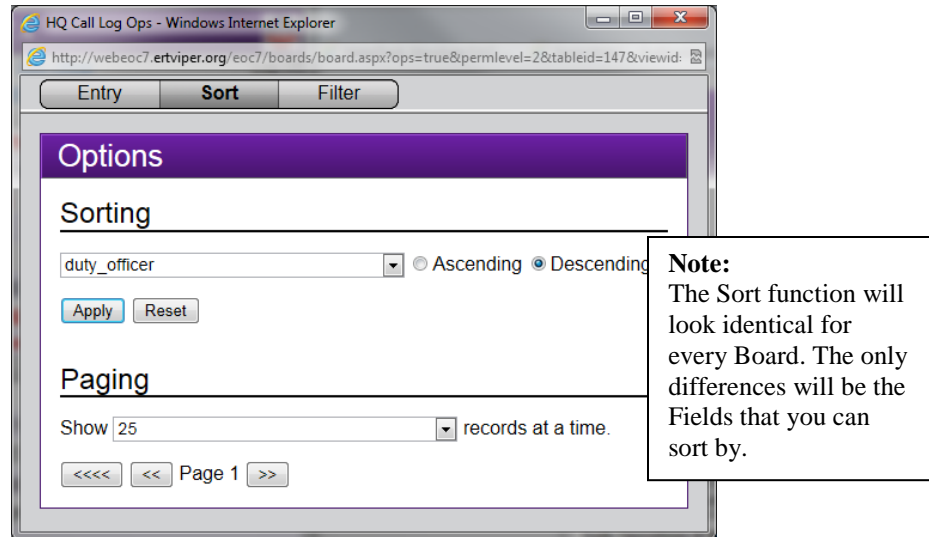
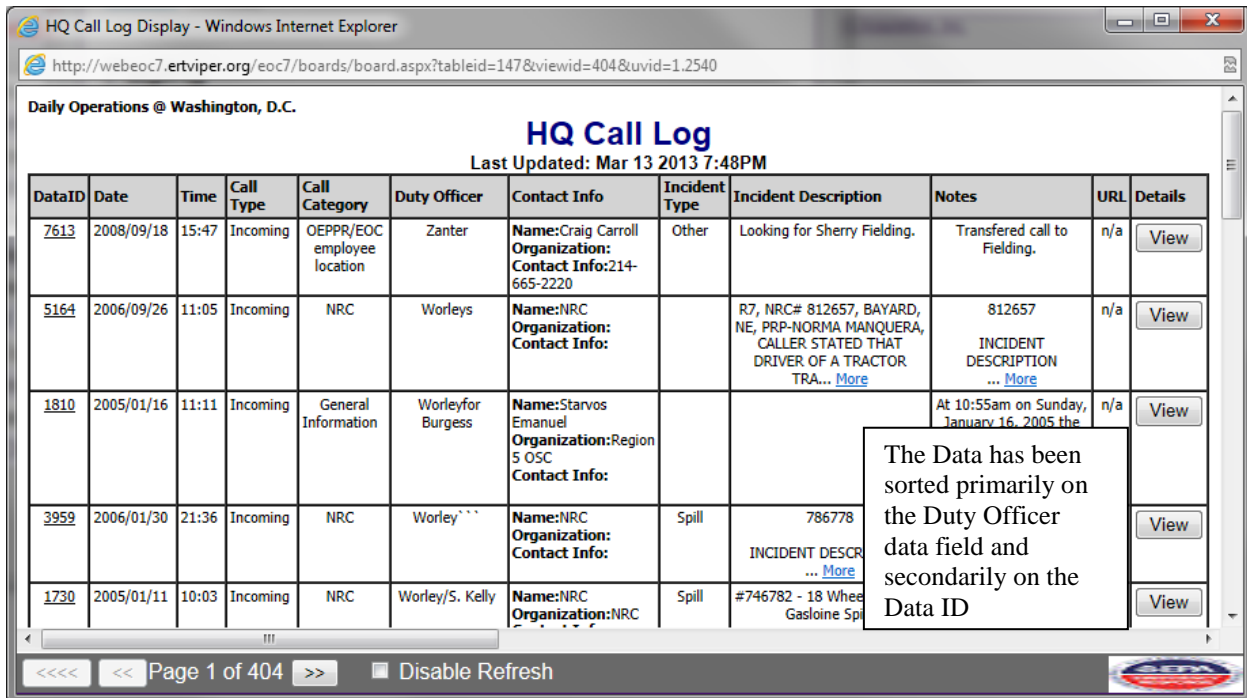


Figure 6 - Sort Options



DataID	Date	Time	Call Type	Call Category	Duty Officer	Contact Info	Incident Type	Incident Description	Notes	URL	Details
7613	2008/09/18	15:47	Incoming	OEPPR/EOC employee location	Zanter	Name:Craig Carroll Organization: Contact Info:214-665-2220	Other	Looking for Sherry Fielding.	Transferred call to Fielding.	n/a	View
5164	2006/09/26	11:05	Incoming	NRC	Worleys	Name:NRC Organization: Contact Info:		R7, NRC# 812657, BAYARD, NE, PRP-NORMA MANQUERA, CALLER STATED THAT DRIVER OF A TRACTOR TRA... More	812657 INCIDENT DESCRIPTION ... More	n/a	View
1810	2005/01/16	11:11	Incoming	General Information	Worleyfor Burgess	Name:Starvos Emanuel Organization:Region 5 OSC Contact Info:			At 10:55am on Sunday, January 16, 2005 the	n/a	View
3959	2006/01/30	21:36	Incoming	NRC	Worley***	Name:NRC Organization: Contact Info:	Spill	786778 INCIDENT DESCR ... More			View
1730	2005/01/11	10:03	Incoming	NRC	Worley/S. Kelly	Name:NRC Organization:NRC	Spill	#746782 - 18 Wheel Gasloine Spi			View

Figure 7 - Call Log Display Window

Filter – limit the records displayed in the Board Display based on one or more fields. Click the Apply Filter button at the top of the screen. Once the data has been filtered, it is possible to sort the filtered results by selecting Sort. The resulting filtered data is displayed in the Board Display window (if window is already open).

Any one or more input fields may be used as criteria to filter the entries in the Board Display

Figure 8 - Call Log Ops Window

Resulting Board Display after Filtering on NRC requests for Call Category

DataID	Date	Time	Call Type	Call Category	Duty Officer	Contact Info	Incident Type	Incident Description	Notes	URL	Details
11383	2013/03/13	20:28	Incoming	NRC	Franklin	Name:NRC 1040980 Organization: Contact Info:	Spill	NRC 1040980 R9 Berkeley, CA Incident occurred 3/12/13. THE CALLER REPORTED THAT A 3RD PART... More		n/a	View
11382	2013/03/13	18:10	Incoming	NRC	Franklin	Name:NRC 1040965 Organization: Contact Info:	Spill	NRC 1040965 R5 Minneapolis, MN CALLER REPORTED A LEAK OF NATURAL GAS ON A 6 INCH CAST IRON... More			
11381	2013/03/13	10:42	Incoming	NRC	George Denning	Name:NRC#1040912 Organization:NRC Contact Info:	Spill	NRC#1040912, San Diego, CA, Caller is reporting that contaminated soil on a construction si... More			
11379	2013/03/12	20:52	Incoming	NRC	Franklin	Name:NRC 1040879 Organization: Contact Info:	Other	NRC 1040879 Update to NRC 1040873 R6 Lafitte, LA A TUG AND BARGE IS ON FIRE.(Diesel) THERE IS NO DISCHARGE ... More		n/a	View
11378	2013/03/12	20:00	Incoming	NRC	Franklin	Name:NRC 1040873 Organization: Contact Info:	Other	NRC 1040873 R6 Lafitte, LA A TUG AND BARGE IS ON FIRE.(Diesel) THERE IS NO DISCHARGE ... More	http://www.wvltv.com/news/local/Man-severely-burned-in-Lafitte-tug-boat-fire-197687561... More	n/a	View
11377	2013/03/12	15:58	Incoming	NRC	George Denning	Name:NRC#1040852 Organization:NRC Contact Info:	Other	NRC#1040852, Orange, TX, caller reported that unit released fumes of		n/a	View

Figure 9 - Filtered Call Log

Filtering is useful when you need to view a subset of the data. In the sample window above, you could filter for calls logged by a specific Duty Officer, or only the calls that fit a specific category. At least one field or as many as all of the fields may be selected as criteria for the filter. However, the filter is all inclusive. Therefore, if you select multiple fields for your criteria, all of that criteria must exist for a record or it will not be displayed.

To remove a filter, return to the Filter window and click the Clear Filter button. Note: Any displays generated by applying a Filter will take precedence over operations done by way of a Sort. For example, if a filter is applied to a Board Display, any Sorts performed thereafter on that board will sort only the filtered data. If you wish to Sort on all of the records, you must REMOVE the filter before you perform a Sort.

LINKING TO EXTERNAL WEBSITES

The WebEOC system administrator can create external website links for any active event. Having links to sites such as CNN and the Weather Channel enable a user to access those websites directly by clicking on the link in WebEOC rather than opening a browser and finding the website.

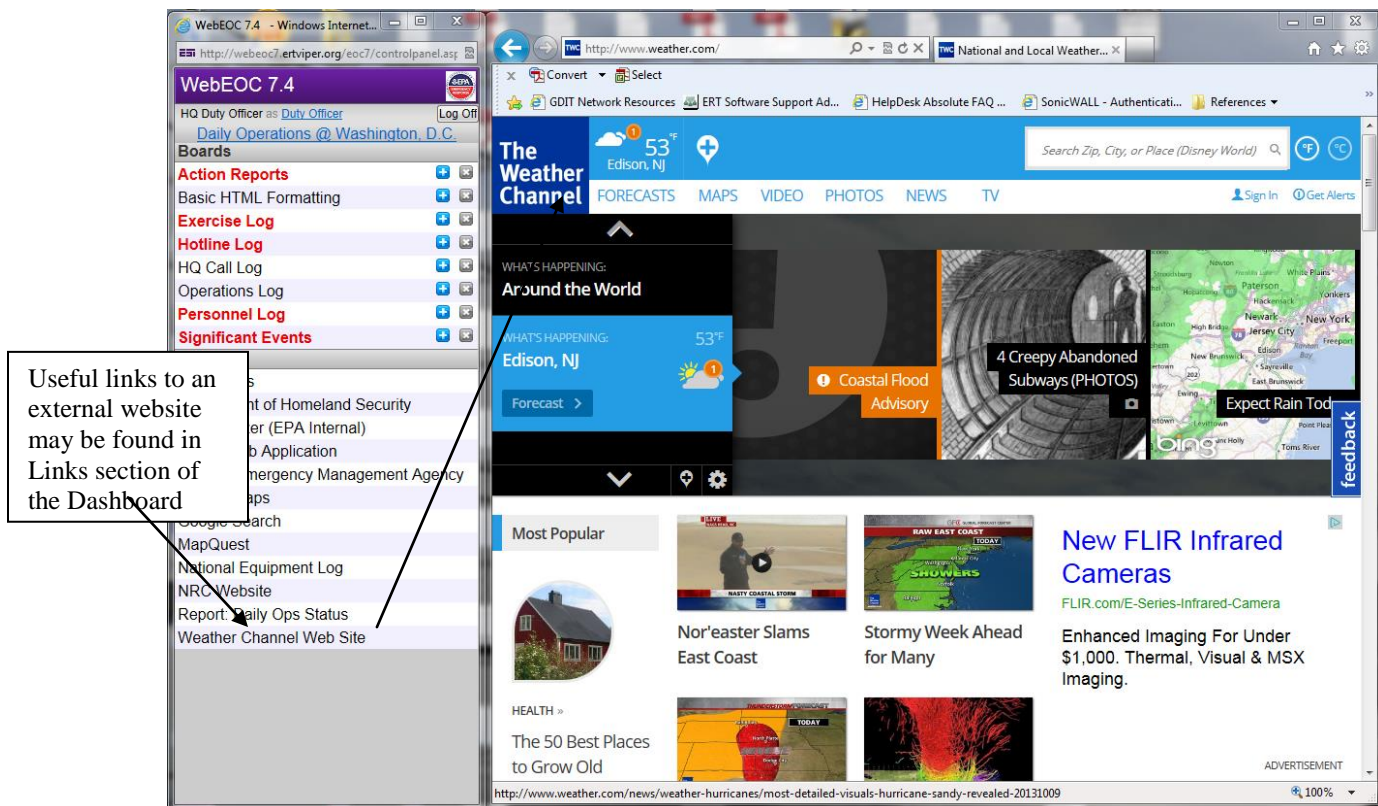


Figure 10 - External Links

Using WebEOC for Daily Operations VS. ICS Incidents

The Daily Ops Control Panel contains status boards for the daily management of the RRCs and HQ EOC.

The Incident Specific Control Panel is tailored to meet the needs of an individual exercise or emergency response. ICS forms dominate the layout with various logs and links following later.

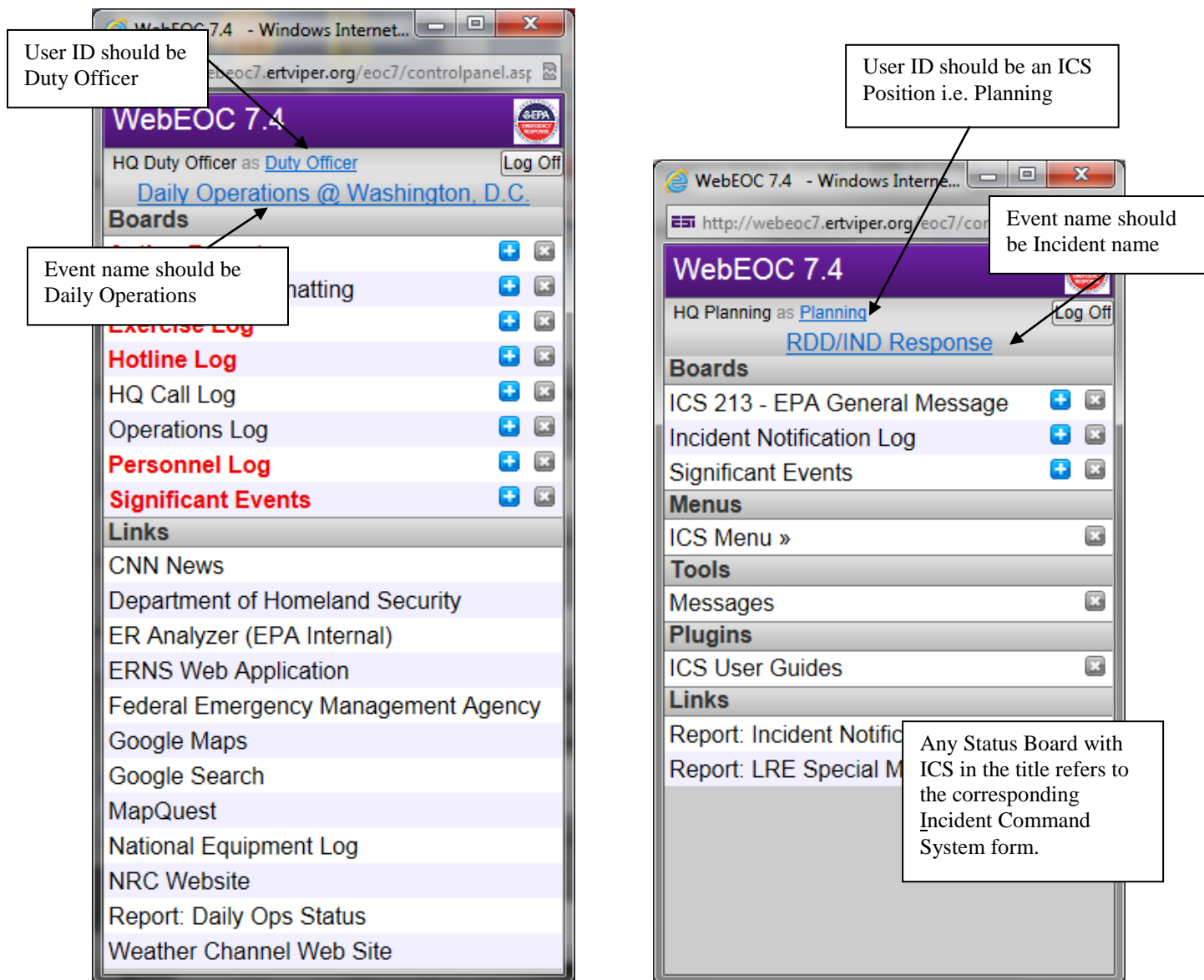


Figure 11 - Daily Operations and Incident Specific Control Panels

WEBEOC DAILY OPERATIONS

Background

Daily operations in the response operations context is defined as all activities and tasks related to spill notifications both from the National Response Center (NRC) and notifications from other sources. These activities include telephone duty (PDO), primary response (R1), secondary response (R2), interaction with responsible parties, action reports, response asset management (human and hardware), support of field operations, planning, training, and other tasks that may be required.

These activities must be conducted efficiently and effectively, and be sufficiently documented to satisfy the Daily Operations mission. In addition, to facilitate multi-regional events, common procedures should be employed in all the regions, and communication of the resulting information stream should be optimized within each region, between regions and EPA Headquarters (HQ).

The physical location for Daily Operations are the Regional Response Centers (RRC) in each region, and the HQ EOC in Washington. After-hours duties shift to the homes of the PDO's and the response OSC's. It is critical that the information management tools utilized to support Daily Operations are available from all duty locations.

Method

In order to provide a nationally consistent flexible set of information management tools and procedures to support Daily Operations, WebEOC is utilized under custom-designed Daily Operations events. WebEOC is an Internet-based application that may be accessed by any authorized user with an Internet connection.

Each region uses an identical core of form-based data tools, and if desired, supplemented by a region-specific toolset. Data is maintained within a WebEOC event dedicated to each region (R1 Daily Operations, R2 Daily Operations, etc.) to ensure regional control of their information. These regional Daily Operations events are merged for HQ by use of a WebEOC Master View that gives HQ read-only access to all regional data. Data entry occurs once at the source of the information in the regions, and then the data can be utilized both regionally and nationally.

Toolset

ERT has custom-designed a set of WebEOC tools to support the requirements of Daily Operations. Each task is supported by a specific information tool and the resulting data is merged and aggregated as necessary to produce queries and reports to satisfy regional and national information needs.

The WebEOC toolset for Daily Operations is comprised of the following seven (7) main components:

1. Hotline Log
2. Action Reports
3. Personnel Log
4. Equipment Log
5. Operations Log

6. Significant Events
7. Status Report

Hotline Log

The Hotline Log is a summary of spill notification reports received from the NRC with additional fields for information supplied by the region. The NRC transmits notifications to ERT and appropriate Hotline Logs are automatically updated in WebEOC. New reports are displayed at the top of the Hotline Log and are highlighted yellow until the Material Type field is filled (by the PDO).

Hotline log records can be edited to make corrections or to enter region-supplied data by clicking on the DataID link in the Hotline Log. Review the full text of the related NRC report by clicking on the 'Get NRC Report' in the edit screen or the NRC No. link in the Hotline Log table view. Action or Spill Summary reports to document follow-up activities may be submitted by clicking the Action Report link at the top of each NRC report (see Action Report).

Once the Material Type field has been updated, the contents of the Hotline Log are used to automatically build the Spill Notification section of the Daily Ops Status Report (see Status Report).

Hotline Log reports can be sorted and/or filtered on the contents of any data field.

Action Reports

Actions reports can be filed with reference to a specific NRC report by clicking on the Action Report button at the top of each report's full text view. A new Action Report is opened, and the NRC report number is automatically entered into the Action Report reference field. Selecting Action Report from the WebEOC dashboard can also file Action Reports WITHOUT a reference to an NRC report. Any number of reports can be filed with respect to a particular incident. Interim reports are marked Pending and the last report is marked Closed.

Data from an Action Report can be automatically added to the Significant Events board by selecting the data link Significant Events checkbox at the top of the entry form. Submitted Action Reports are accessible from the Hotline Log via a link in the last column of the Hotline Log.

Action Reports can be sorted and/or filtered on the contents of any data field.

Personnel Log

Basic data concerning the OSC staff is captured in the Personnel Log as a means of managing human assets for response activities. The current PDO, R1, R2, and outposted OSC's can be identified. The availability status of each OSC (available/unavailable) can be recorded along with multiple contact numbers.

The information in the Personnel Log automatically builds the Personnel section of the Daily Ops Status Report (see Status Report).

Personnel Logs can be sorted and/or filtered on the contents of any data field.

Equipment Log

Equipment log is designed to manage hardware assets for response activities. Equipment description, location, availability, and contact information can be recorded. Although manual entry of this information is currently required, when the National Equipment Management System (NEMS) is in place at all EPA equipment warehouses, this information will automatically be provided from that system.

Equipment Logs can be sorted and/or filtered on the contents of any data field.

Operations Log

Field operations status can be recorded and managed by entering relevant data in the Operations Log. This information can be automatically added to the Significant Events section of the Daily Ops Status Report (see Status Report) by selecting Yes for the Report Item option at the bottom of the entry form.

Significant Events

Any information that is considered notable can be recorded as a Significant Event.

The information in Significant Events automatically builds the Significant Events section of the Daily Ops Status Report (see Status Report).

Status Report (Daily Ops)

The Daily Ops Status Report is a summary of data recorded with the tools described above. The report can be generated based on a single day, or any date range. The report is comprised of the following sections:

- Report Date Range
- NRC reports are summarized by State and Material Type
- OSC assignments to PDO, R1, R2, outposted OSC's, and Available OSC's are listed.
- Selected Operations Log items are listed (see Operations Log).
- Selected Significant Events are listed (see Action Reports and Operations Log).

Status Reports present regional data within each regional Daily Operations event. HQ, by use of the National Daily Operations Master View, can produce regional reports, and a national report drawing from the aggregate data of all the regional Daily Operations events.

OVERVIEW OF BASIC DATA FLOW AND USER RESPONSIBILITY FOR NRC NOTIFICATIONS IN WEBEOC

1. NRC Reports are automatically delivered to the HOTLINE LOG in WebEOC. New entries are posted at the top of the list, and will appear hi-lighted in yellow **until a material type is defined.**
2. EPA Duty Officer/OSC reviews the corresponding **NRC Report** by clicking on the NRC number in the HotLine Log. An Action Report with follow-up information may be submitted from the NRC Report to document response activities.
3. HotLine Log entries are updated by clicking on the **DataID** number of a record in the HotLine Log. When the material type is specified, that record will no longer be hi-lighted in yellow. An Action Report can be submitted from the HotLine Log data-entry window.
4. EPA Duty Officer/OSC submits an **Action Report** with follow-up information about the NRC Notification/HotLine Log Entry.
5. EPA Duty Officer/OSC submits a Spill Summary Report with extended Spill Summary information.

Navigating through the Control Panel:

The **Control Panel** display contains the typical set of status boards, links, and reports available to each Region for Daily Operations.

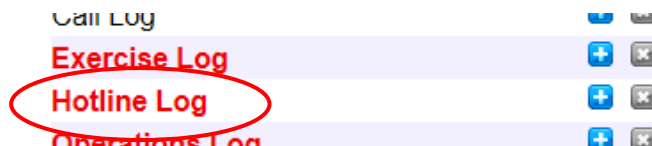
- View/Edit existing information by clicking on the Status Board name.
 - RED Colored Board Name indicates there is new data
- Enter new information by clicking on the blue + button to the right of a status board name.
- Indicator x button on the right of the Board Name will turn RED if a Board View window is open on your desktop.



DAILY OPERATIONS IN PRACTICE

Review HotLine Log

- NRC Reports are automatically delivered to the HOTLINE LOG in WebEOC. New entries are posted at the top of the list, and will appear hi-lighted in yellow **until a material type is defined**.
- Display the HotLine Log by clicking on Hotline Log Board Name in the Control Panel



- Review the HotLine Log for any new entries (on top and hi-lighted yellow). Any other yellow entries indicate that a Material Type has not yet been defined.
- Note:** If the word More appears inside a field, additional information will be displayed when you click on the underlined word [More](#).

Hotline Log Display - Windows Internet Explorer

http://weboc7.ertviper.org/eoc7/boards/board.aspx?tableid=141&viewid=372&uvid=1.5727

Daily Operations @ EPA Region 5

HotLine Log
Last Updated: Oct 10 2013 9:29AM

DataID	Date Of Report	NRC NO.	Status	State Log NO.	Reporter / Receiver	Source Of Pollution	Location Of Incident	Water Body	Material Amount	Material Type	State Or EPA Responded	Initial EPA Action	URL	Action Report (s)
1355165	13-MAR-13 16:37		Pending		benning	AGRIUM US INC	NORTH BEND, OH County: HAMILTON	none	NITROGEN OXIDES (0 UNKNOWN AMOUNT);		Local FD notified, release from facility, RP investigating cause	no action	n/a	No
1355205	13-MAR-13 18:01	1040965	Closed		OSC BOSEMAN	CENTERPOINT ENERGY	MINNEAPOLIS, MN County: HENNEPIN	NONE	NATURAL GAS (0 UNKNOWN AMOUNT);	Other	MN OPS, LOCAL POLICE & FD ON SCENE	NONE- NATURAL GAS RELEASE SECURED.	n/a	No
1355050	13-MAR-13 12:31	1040931	Closed		benning	SPORTS PLUS	CINCINNATI, OH County: HAMILTON	none	AMMONIA, ANHYDROUS (0 UNKNOWN AMOUNT);	Haz	Locals notified, relief valve opened, release secured	no action	n/a	No
1355128	13-MAR-13 14:41	1040947	Pending	2013-2-25-0295	benning	PILOT TRAVEL CENTER	COLUMBUS, OH County: FRANKLIN	DRY RUN CREEK	OIL: DIESEL (0 UNKNOWN AMOUNT);	Oil	OEPA responded, sheen on Dry Run Creek, likely from fuel spill in 5/2012	Contacted OEPA Mike Dalton, left message if State needed assistance to call back	n/a	No
1354877	13-MAR	1040896	Closed		OSC	NORFOLK	BATI FY, TN	NONE	OIL: MISC:	Oil		NONE-NO	n/a	No

<<<< << Page 1 of 962 >> ☒ Disable Refresh

Figure 12 - Sample HotLine Log

Disable Board Refresh

WebEOC automatically refreshes the Display window every 15 seconds to ensure that updates are displayed in real-time. The refresh option can be temporarily disabled by checking the box next to **Disable Board Refresh** at the bottom of the Display window.

Review NRC Report

- Review the related NRC Report by clicking on the corresponding **NRC No.** link.

https://www.epawebeoc.org - NRC Report #740872 - Microsoft Internet Explorer

Submit Action Report Spill Summary Report

NATIONAL RESPONSE CENTER - FLASH FAX
GOVERNMENT USE ONLYGOVERNMENT USE ONLY***
DO NOT RELEASE this information to the public without
permission from the NATIONAL RESPONSE CENTER 1-800-424-8802

Incident Report # 740872

INCIDENT DESCRIPTION

*Report taken by: CIV RAWLS at 12:56 on 09-NOV-04
Incident Type: PIPELINE
Incident Cause: UNKNOWN Affected Area:
The incident was discovered on 09-NOV-04 at 09:00 local time.
Affected Medium: AIR ATMOSPHERE

REPORTING PARTY

Name: CLARK MOWER
Organization: NORTH WEST PIPELINE Address: 295 CHIPETA WAY
SALT LAKE, UT 84108
NORTH WEST PIPELINE called for the responsible party.
PRIMARY Phone: (801)5847045
Type of Organization: PRIVATE ENTERPRISE

Figure 13 - Sample NRC Report

Submit Action Report

- An action report to document response activities may be created by clicking on the **Submit Action Report** button at the top of the NRC Report. More than one Action Report may be filed with each NRC Report.
- Individual Action Reports un-related to specific NRC Reports can also be submitted directly by creating new entries in the Action Report Status Board (click on the blue + button to the right of Action Reports on the WebEOC Control Panel).

Action Reports + x

Call Log + x

Exercise Log + x

- An Action Report may also be created from the Action Log entry form by completing the fields and clicking on the **Save** button at the top of the form.

Action Reports Ops - Windows Internet Explorer

http://weboc7.ertviper.org/eoc7/boards/board.aspx?ops=true&permlevel=2&tableid=156&viewid=402

Entry Sort Filter

New Record

Save Spell Check Cancel Retrieve Record

Data Links

Action Reports to Significant Events ☐

Date: 2013/10/10 (YYYY/MM/DD) Time: 10:36 Submitted by: HQ Duty Officer

Duty Officer/Responder Name: NRC Report #: Hotline Log #:

Action Information

Description:

Figure 14 – Save New Action Report

The image below displays the Ops Window (data entry/edit screen) for an Action Report. Most fields are self-explanatory; however, a few fields warrant further explanation:

The screenshot shows a web browser window titled 'Action Reports Ops - Windows Internet Explorer'. The address bar shows a URL from 'http://webeoc7.ertviper.org'. The page has a header with 'Entry', 'Sort', and 'Filter' buttons. Below this is a 'New Record' section with 'Save', 'Spell Check', 'Cancel', and a circled 'Retrieve Record' button. A callout box points to the 'Retrieve Record' button with the text 'Never use the Retrieve Record Button'. Below the 'New Record' section is a 'Data Links' section with a checkbox for 'Action Reports to Significant Events'. The form then has several input fields: 'Date: 2013/10/10 (YYYY/MM/DD)', 'Time: 10:41', 'Submitted by: HQ Duty Officer', 'Duty Officer/Responder Name:', 'NRC Report #:', and 'Hotline Log #:'. Below these is the 'Action Information' section with a 'Description:' text area. At the bottom is the 'Person Contacted' section with fields for 'Name:', 'Organization:', and 'Phone #:'.

Data Links: Action report to Significant Events Checkbox:

By clicking this checkbox, the information typed in the Action Information section will automatically create a new entry in the Significant Events board. Information in the Significant Events board prints with the Daily Ops Status Report.

Figure 15 – Save New Action Report

Associated NRC Report #:

If an Action Report is submitted using the Submit Action Report button on the NRC Report window or Hotline Log Ops Window, this field is automatically filled in with the corresponding NRC number. If this action report is not related to an NRC report, the field can be left blank. If the NRC number is completed, a report can be printed that contains the NRC report along with all the action reports associated with it.

Associated HotLine Log Data ID#:

If an Action Report is submitted from the Submit Action Button on the HotLine Log Ops windows, this field is automatically filled in with the corresponding HotLine Log Data ID. If this action report is not related to an entry in the HotLine Log, the field can be left blank. If the HotLine Log number is completed, a report can be printed that contains the HotLine Log entry and all the action reports associated with it.

Click the **Save** button on top to record any changes.

Edit/Update HotLine Log

HotLine Log entries are updated by clicking on the **DataID** number of a record in the HotLine Log.

Hotline Log Display - Windows Internet Explorer

http://weboc7.ertviper.org/eoc7/boards/board.aspx?tableid=141&viewid=372&uid=1.5727

Daily Operations @ EPA Region 5

HotLine Log

Last Updated: Oct 10 2013 9:29AM

DataID	Date Of Report	NRC NO.	Status	State Log NO.	Reporter / Receiver	Source Of Pollution	Location Of Incident	Water Body	Material Amount	Material Type	State Or EPA Responded	Initial EPA Action	URL	Action Report (s)
1355165	13-MAR-13 16:37		Pending		benning	AGRIUM US INC	NORTH BEND, OH County: HAMILTON	none	NITROGEN OXIDES (0 UNKNOWN AMOUNT);		Local FD notified, release from facility, RP investigating cause	no action	n/a	No
1355205	13-MAR-13 18:01	1040965	Closed		OSC BOSEMAN	CENTERPOINT ENERGY	MINNEAPOLIS, MN County: HENNEPIN	NONE	NATURAL GAS (0 UNKNOWN AMOUNT);	Other	MN OPS, LOCAL POLICE & FD ON SCENE	NONE-NATURAL GAS RELEASE SECURED.	n/a	No
1355050	13-MAR-13 12:31	1040931	Closed		benning	SPORTS PLUS	CINCINNATI, OH County: HAMILTON	none	AMMONIA, ANHYDROUS (0 UNKNOWN AMOUNT);	Haz	Locals notified, relief valve opened, release secured	no action	n/a	No
1355128	13-MAR-13 14:41	1040947	Pending	2013-2-25-0295	benning	PILOT TRAVEL CENTER	COLUMBUS, OH County: FRANKLIN	DRY RUN CREEK	OIL: DIESEL (0 UNKNOWN AMOUNT);	Oil	OEPA responded, sheen on Dry Run Creek, likely from fuel spill in 5/2012	Contacted OEPA Mike Dalton, left message if State needed assistance to call back	n/a	No
1354877	13-MAR	1040896	Closed		OSC	NORFOLK	BATI FY, IN	NONE	OIL, MISC:	Oil		NONE-NO	n/a	No

<<<< << Page 1 of 962 >> Disable Refresh

Figure 16 - Sample HotLine Log

Hotline Log Ops - Windows Internet Explorer

http://weboc7.ertviper.org/eoc7/boards/board.aspx?ops=true&permlevel=2&tableid=141&viewid=371&displayvie

Entry Sort Filter

Update Record 1355165

Save Spell Check Cancel

Submit Action Report Spill Summary Report

HotLine Log Update Form

Date Of Report:	13-MAR-13 16:37 (DD-MMM-YY)
ERNS Number:	
NRC NO.:	1040965 Get NRC Report
State Log NO.:	
Reporter Receiver:	benning
Source Of Pollution:	AGRIUM US INC
Location Of Incident:	City: NORTH BEND State: OH County: HAMILTON
Water Body:	none
Material Amount:	NITROGEN OXIDES (0 UNKNOWN AMOU)
Material Type:	
State Or EPA Responded:	Local FD notified, release from facility, R
Initial EPA Action:	no action
URL:	http://
Status:	1 - Pending
Exclude From Reporting:	<input type="checkbox"/>

Figure 17 - HotLine Log Ops Window

- If the NRC report number is completed, the NRC Report can be displayed by clicking the underlined View Report link to the right of the NRC number.
- Enter a Material Type by selecting one from the drop-down menu.
- Check the **Exclude from Reports** if you do not want this record to be included in the Daily Ops Status Report totals. This might be necessary for calls that required no EPA action.
- Make any other necessary changes to the HotLine Log and click **Save** to record the changes.

The previous examples of WebEOC functionality in creating new entries, modifying entries using the DataID, and the Control Panel navigations apply to ALL WebEOC Status Boards. Each region has a core list of Status Boards but additional boards may be available from region to region.

Recommended Display

When changes to the Status Boards are made, the Board Display is automatically updated. It is recommended that you have the Board Display open at the same time you are making updates. The Windows may be resized so that you can view all the necessary screens simultaneously. It is especially recommended to have the following window arrangements when sorting and filtering.

The screenshot displays the WebEOC 7.4 interface with three windows open. The top-left window shows the 'WebEOC 7.4' control panel with a sidebar menu containing links like 'Boards', 'Exercise Log', 'Hotline Log', and 'Operations Log'. The top-right window shows the 'HotLine Log Update Form' for record 1355165, with fields for Date of Report, ERNS Number, NRC NO., State Log NO., Reporter Receiver, Source of Pollution, Location of Incident, City, State, County, and Water Body. The bottom window shows the 'HotLine Log' table with columns for DataID, Date of Report, NRC NO., Status, State Log NO., Reporter / Receiver, Source of Pollution, Location of Incident, Water Body, Material Amount, Material Type, State Or EPA Responded, Initial EPA Action, URL, and Action Report(s).

DataID	Date of Report	NRC NO.	Status	State Log NO.	Reporter / Receiver	Source Of Pollution	Location Of Incident	Water Body	Material Amount	Material Type	State Or EPA Responded	Initial EPA Action	URL	Action Report(s)
1355165	13-MAR-13 16:37	1040965	Pending		benning	AGRIUM US INC	NORTH BEND, OH County: HAMILTON	none	NITROGEN OXIDES (0 UNKNOWN AMOUNT);		Local FD notified, release from facility, RP Investigating cause	no action	n/a	No
1355205	13-MAR-13 18:01	1040965	Closed		OSC BOSEMAN	CENTERPOINT ENERGY	MINNEAPOLIS, MN County: HENNEPIN	NONE	NATURAL GAS (0 UNKNOWN AMOUNT);	Other	MN OPS, LOCAL POLICE & FD ON SCENE	NONE-NATURAL GAS RELEASE SECURED.	n/a	No
1355050	13-MAR-13 12:31	1040931	Closed		benning	SPORTS PLUS	CINCINNATI, OH County: HAMILTON	none	AMMONIA, ANHYDROUS (0 UNKNOWN AMOUNT);	Haz	Locals notified, relief valve opened, release secured	no action	n/a	No
1355128	13-MAR-13 14:41	1040947	Pending	2013-2-25-0295	benning	PILOT TRAVEL CENTER	COLUMBUS, OH County: FRANKLIN	DRY RUN CREEK	OIL: DIESEL (0 UNKNOWN AMOUNT);	Oil	OEPa responded, sheen on Dry Run Creek, likely from fuel spill in 5/2012	Contacted OEPa Mike Dalton, left message if State needed assistance to call back.	n/a	No
1354877	13-MAR	1040896	Closed		OSC	NORFOLK	BAILEY, IN	NONE	OIL, MISC:	Oil		NONE-NO	n/a	No

Figure 1810 - Recommended Display/Board Layout

DATA MANAGEMENT AND RETRIEVAL

WebEOC is a useful tool for organizing and managing Daily Operations information. Retrieving the data is an important part of data management and business decisions. WebEOC provides simple sorting and filtering tools and a Summary report.

It is recommended that the Board Display window is open when performing Sorts and Filters. All sort and filter results will be displayed in the Board Display window. For example, if you need to sort the Exercise Log, click on the Exercise Log to display it and keep that Window visible by resizing and moving it to the bottom of your screen.

Sort

Boards may be sorted on ANY data field but you can only sort on one field at a time. To begin sorting, open the Ops Window of the Status Board by clicking on the blue + button to the right of the Status Board name.

Note: It is recommended that the Board Display window is open as well. The example below shows the sample layout of the Ops Window for Action Reports, the Control Panel and the Board Display window.

1. Click on the **Sort** button at the top of Ops Window to display sorting options.
2. Select from the drop-down menu which data field to sort by.
3. Select from the drop-down menu whether to sort by Ascending or Descending order.
4. Click on the **Apply** button below to apply your sort criteria.
5. The Board Display window will reflect your desired sort options.

DataID	Date Entered	Region	Date Started	Date Completed	Location	Name of Exercise	Organized by	Type	Scenario	Principal Objective	Evaluation	Report	# EPA	EPA Cost	EPA Contact	Not
2981	2013/02/27	Region 05	2013/02/19	2013/02/21	St. Ignace, HI	Oil-in-Ice III	Other Federal Agency	Field	Oil	Other	Self	No	1		Tricia A. Edwards	USC
2980	2013/02/07	Region 05	2013/02/05	2013/02/05	Red Lake Indian Reservation, MN	Tribal HAZMAT Table Top	EPA Region	Table Top	Chemical	Coordination	Verbal Critique	No	2		Glenn Celus	Fin
2978	2013/02/06	Region 05	2013/02/05	2013/02/05	Red Lake Indian Reservation, MN	Red Lake Indian Reservation Table Top Exercise	Local	Table Top	Chemical	Communications	Verbal Critique	No	2	250	Sonia Vega/Glenn Celus	5 co well
2977	2012/12/31	Region 05	2012/12/19	2012/12/19	Chicago, IL	1-STEP/CTA	Local	Table Top	Biological	Coordination	Self	No	1	0	Brad Benning	tab ad oor ir
2975	2012/12/19	Region 05	2012/12/11	2012/12/12	Southgate, HI	Down River Thrust	Other Federal Agency	Full Scale	Rad/Bio/Chem	Coordination	Independent	No	1		Tricia A. Edwards	USI as IV

Figure 19 - Sorting

Filter

In addition to sorting, the Board Display may be further limited by filtering the data. You can filter on one or many data fields.

To begin filtering, open the Ops Window of the Status Board by clicking on the Status Board name or the large gray button to the right of the board name.

Note: It is recommended that the Board Display window is open as well (see previous screenshot).

1. Click on the **Filter** button at the top of Ops Window to display filter options.
2. Select from the drop-down menu which data field to filter on.
3. Click on the **Apply** button to apply your filter criteria.
4. The Board Display window will reflect your desired filter options.

Keep in mind that you will limit the display to only those records that satisfy ALL data field requirements that you select in your filter criteria. For example, if you want to filter only for Table Top exercises, select 'Table Top' from the drop-down list for the Type field (see below).

WebEOC 7.4 - Windows Internet Explorer

Exercise Log Ops - Windows Internet Explorer

Filter

Apply Clear

Entered By: [Dropdown]
Position: [Dropdown]

Exercise Log Update Form

Date Entered: [Text] (YYYY/MM/DD)
Region: [Dropdown]
Date Started: [Text] (YYYY/MM/DD)
Date Completed: [Text] (YYYY/MM/DD)
Location: [Text] State: [Dropdown]
Name of Exercise: [Text]
Organized by: [Dropdown]
Type: Table Top [Dropdown]

Exercise Log Display - Windows Internet Explorer

Daily Operations @ EPA Region 5

Exercise Log

Last Updated: Feb 27 2013 2:50PM

DataID	Date Entered	Region	Date Started	Date Completed	Location	Name of Exercise	Organized by	Type	Scenario	Principal Objective	Evaluation	Report	# EPA	EPA Cost	EPA Contact	Note
2980	2013/02/07	Region 05	2013/02/05	2013/02/05	Red Lake Indian Reservation, MN	Tribal HAZMAT Table Top	EPA Region	Table Top	Chemical	Coordination	Verbal Critique	No	2		Glenn Cekus	File for ST/ cont will
2978	2013/02/06	Region 05	2013/02/05	2013/02/05	Red Lake Indian Reservation, MN	Red Lake Indian Reservation Table Top Exercise	Local	Table Top	Chemical	Communications	Verbal Critique	No	2	250	Sonia Vega/Glenn Cekus	
2977	2012/12/31	Region 05	2012/12/19	2012/12/19	Chicago, IL	IC/ST/CTA	Local	Table Top	Biological	Coordination	Self	No	1	0	Brad	Table

Page 1 of 7

Disable Refresh

Filter Applied

Figure 20 - Filtering

Note the 'Filter Applied' status of the Display window. To remove the filter, click on the **Clear** button next to the Apply button.

Status Report

A detailed status report of Daily Operations activity is available by selecting **Report: Daily Ops Status** from the Control Panel. The report aggregates information from the HotLine Log, Operations Log, Personnel Log and Significant Events. Users may define a Report time period for the status summary. The default period is one day based on today's date.

Report Period: [Print](#) | [Save As...](#)

Beginning:

Ending:

R1 Daily Ops Status Report

Current Status (11:15 AM on 10/10/2013)

Personnel

Available OSC's:

Banks	Barry	Burgo
Caterino	Chau	Condon
England	Hatzopoulos	Haworth
Holmes	Jakabhazy	Jarrell
Lipson	McIntyre	McKeown
Nalipinski	Pasquerella	Sherrin
Sherin	Tsang	Tsang
Vanderboom	Wainberg	Wainberg
Way	Young	

Unavailable OSC's:

Bazenas	Heam
---------	------

Reported Activities (10/10/2013 - 10/10/2013)

Spill Notifications

State	Oil	Haz	Rad	Other	
CT	0	0	0	0	
MA	0	0	0	0	
ME	0	0	0	0	
NH	0	0	0	0	
RI	0	0	0	0	
VT	0	0	0	0	
Total	0	0	0	0	= 0

Significant Events

No significant events for this reporting period

Field Operations

No Ops Log entries for this reporting period

Exercises

No exercises for this reporting period

Figure 21 - Status Report and Summary

- The Personnel section of the summary report indicates which OSC's are assigned to RRC duties as well as those that are available.
- The Notification section of the summary report is organized by State and Material Type. If a material type is NOT entered into the HotLine Log, these entries are NOT included in the Total. They are however reported in the parentheses next to the Total. Items in the HotLine Log where '**Exclude from Reports**' was checked are also NOT included in these totals.
- The Significant Events section of the summary report displays the Significant Event activities for the specified time period.
- The Field Operations section of the summary report displays the Operations Log activities for the specified time period.
- The Exercises section of the summary report displays the Exercise Log activities for the specified time period.

Significant Events

Any information that is considered notable can be recorded as a Significant Event. The Significant Events board may be populated by using the associated input form or by data linking Action Reports.

DataID	Date	Time	Type	Location	Description	URL
2086	2012/10/29	14:31	Admin - Telework Code	n/a	Telework Episodic Hours (TWEHR) if due to Storm Sandy Telework Regular Hours (TREGW) if it was the employee's normal day to work at... More	n/a
2043	2012/06/05	16:41	NLE2012	R1 REOC	R1 SITREP Posted to epaosc.org in SITREP section of website noted below.	Click Here
2042	2012/06/05	15:37	NLE2012	FEMA RRCC	EPA ESF 10 Desk Set up	n/a
2040	2012/06/05	10:15	NLE2012	R1 REOC	Here is where a message can be conveyed within Region 1 only.	n/a
2023	2012/04/10	14:07	Spill Report (NRC#: 1008253)	BRISTOL, CT (HARTFORD County)	Notified CT DEEP of NRC Report. DEEP will follow up.	n/a
2022	2012/04/11	16:15	Spill Report (NRC#: 1008382)	GORHAM, ME (CUMBERLAND County)	Coordinated with MEDEP Portland Office.	n/a
2006	2012/03/13	23:27	Spill Report (NRC#: 1005550)	BOSTON, MA (MIDDLESEX County)	Due to extensive media coverage and reports of power outage and evacuations, EPA responded to incident.	n/a

Figure 22 - Sample Significant Events Board Display

Significant Event Entry

Figure 23 - Significant Event Ops Window

Action Reports to Significant Events

Figure 24 - Data Linking to Significant Events Board

WEBEOC INCIDENT SPECIFIC EVENTS

If an Emergency Response is elevated beyond typical response actions (e.g. regionally or nationally significant), then an independent event may be created in WebEOC separate from the Daily Operations event. These independent events include ICS forms to support the ICS process.

The ICS process has been adopted by the EPA to handle emergency responses that are considered regionally or nationally significant. The **Incident Specific Control Panel** is tailored to meet these needs as well as non-emergency exercises. ICS forms dominate the layout followed by various logs and links.

Since not all incident specific events require ICS, the details of the ICS process and each of the ICS forms will not be discussed. However, relevant boards and forms will be highlighted to illustrate how WebEOC can be used during incident specific events and exercises. The following will be examples from the Exercise Ruby Slippers during the summer of 2004 to illustrate the default boards available in an Incident Specific event.

Logging in to an Incident Specific Event

There are three (2) incident specific logins that represent different levels of responsibility: Planning and Logistics. Each login will determine which default forms/boards are available for utilization, however currently, they both are configured with the same boards.

Planning/Logistics – all standard ICS forms as well as other default incident boards

NOTE: Additional ICS forms and custom boards may be made available by request.

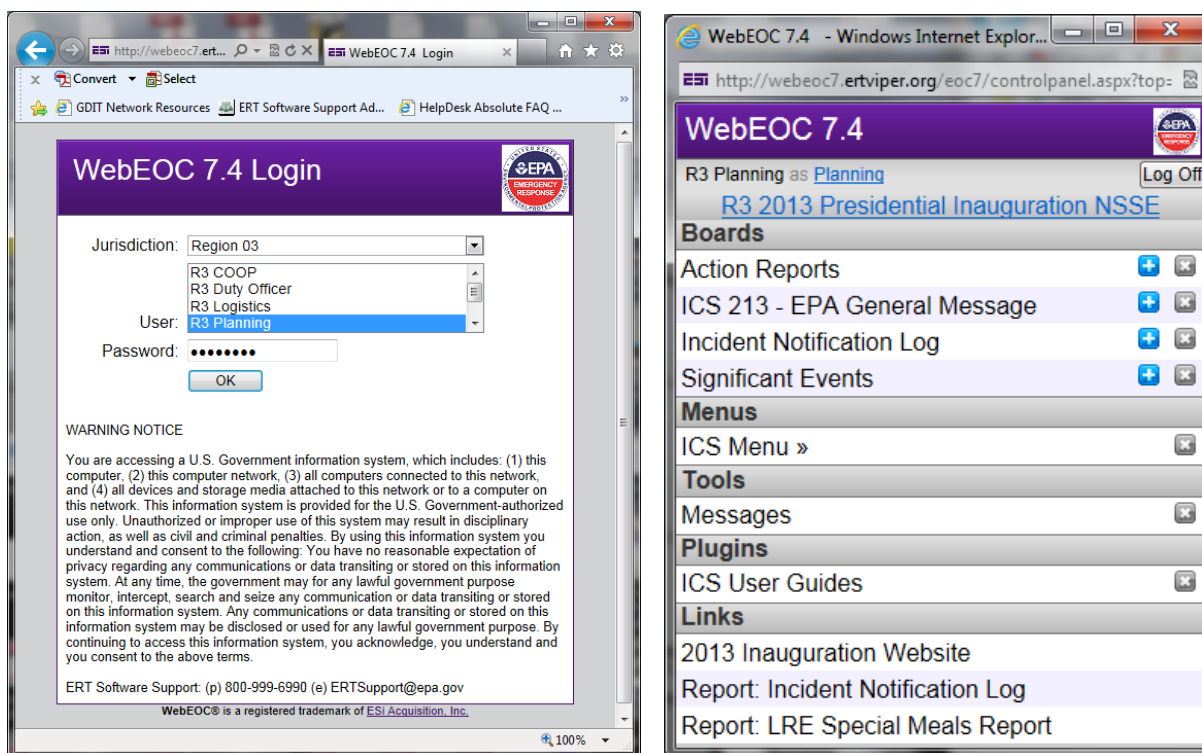


Figure 26 - Planning Login

DEFAULT FORMS/BOARDS FOR PLANNING/LOGISTICS LOGIN

Incident Specific Dashboard

The Incident Specific Dashboard contains additional sections including Menus, Tools and Plugins. Menus contain additional sub-menus related to ICS activities. Below is an example of the Planning Dashboard with additional ICS boards and ICS sub-Menus including List Maintenance and Resource Reports sub-Menus.

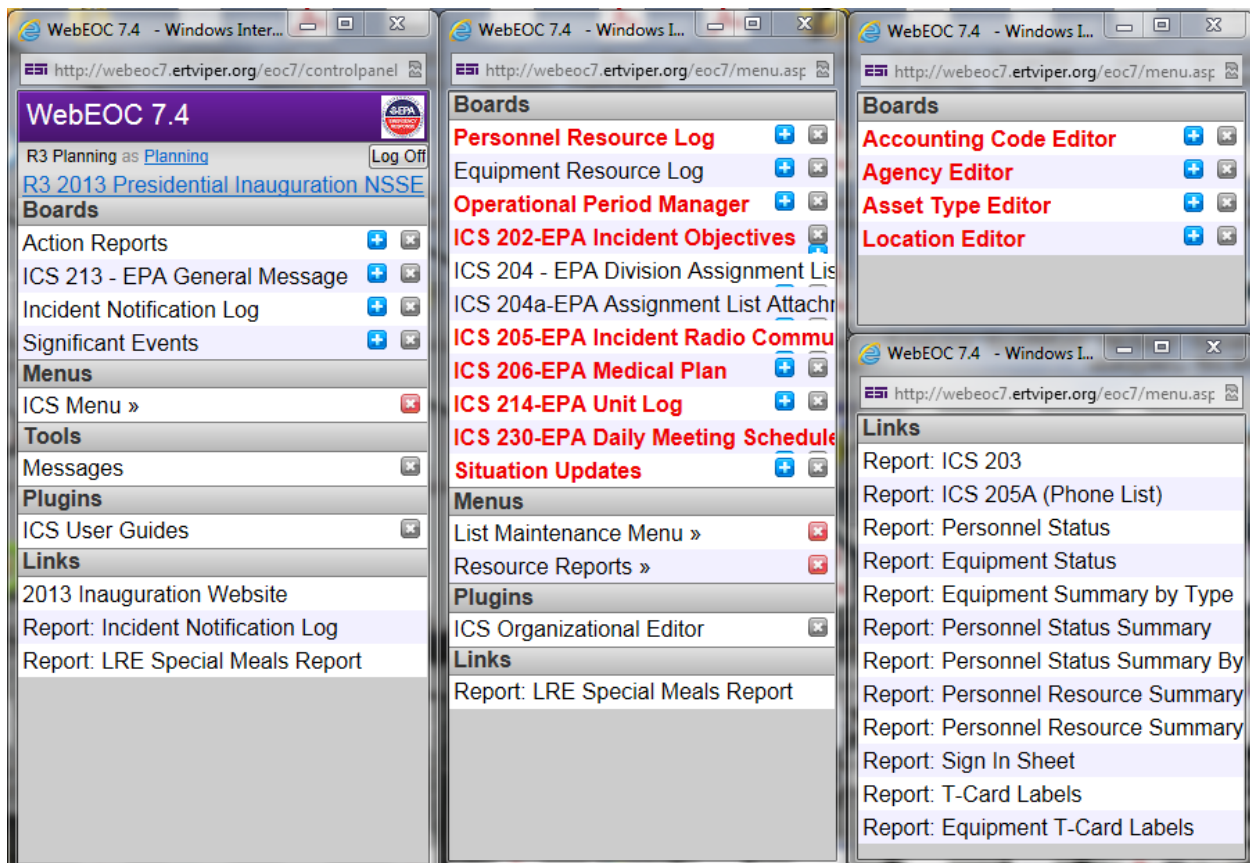


Figure 27 – ICS Dashboard and Sub-Menus

The General Message board represents the ICS form 213 and can be used to track requests and replies made during the event.

Figure 28 - General Message Ops Window

Figure 29 - General Message Board Display

Incident Notification Log

An incident notification log entry relates to any major developments that may occur i.e. explosions, casualties, etc. This board is a useful vehicle for reporting important details in real-time. These entries are available to interested parties via the Incident Notification Log Board Display.

Incident Notification Log Display - Windows Internet Explorer

http://webeoc7.ertviper.org/eoc7/boards/board.aspx?tableid=170&viewid=456&uvid=1.5324

R4 SONS Jackson

Incident Notification Log

DataID	Date Received	Priority Rank	Status	Incident Name	Description	Location	Response Lead	Type	NRC	Site URL	Details
1334	2007/06/21	High	Open	SONS JAC: Middleton Train Derailment	20 car train derailment and release of materials. Caller stated t... More	Middleton ,TN ,Hardeman (Map)		Haz	839146	n/a	View
978	2007/06/21	Low	Closed	SONS JAC: Widespread power outage in Kenton and possible fuel spill	Hi, Lt. Michaels here from SIM-Kenton Tennessee Police. I am call... More	Kenton ,TN ,Gibson		Other	JAC2089-01	n/a	View
407	2007/06/20	High	Open	SONS JAC: Chlorine tanks ruptured	Hi, this is Mike Williams abd U can see a yellow-green cloud in th... More	, , (Map)		Haz	JAC1023	n/a	View
1328	2007/06/21	High	Open	SONS JAC: Penn Specialty Chemical	Steve Spurlin will pass on request to TN EMA point of contact. Nu... More	Memphis ,TN ,Shelby (Map)	Local			n/a	View
1324	2007/06/21	High	Open	SONS JAC: Mid-Valley Pipeline	Caller stated there was a release of materials from a 22 inch pipe... More	Oxford ,MS ,Lafayette (Map)		Oil	839296	n/a	View
1322	2007/06/21	Low	Open	SONS JAC: SIM MLGW McCord Pumping Station	The SIM-MLGW McCord Pumping Station is experiencing a substantial ... More	Memphis ,TN ,Shelby (Map)		Haz	JAC2091	n/a	View
972	2007/06/21	Low	Closed	SONS JAC: Oil Spill from Junk yard, Brookhaven,	Yes, this is Jim Johnson and I own SIM Jim's	Brookhaven ,MS ,		Oil	JAC2070	n/a	View

Page 1 of 2 ☐ Disable Refresh

Figure 30 – Incident Notification Log Board

Incident Notification Log Ops - Windows Internet Explorer

http://webeoc7.ertviper.org/eoc7/boards/board.aspx?ops=true&permlevel=28&tableid=170&viewid=455&displayviewid=456&uvid=1.5324&dataid=1334

Entry Sort Filter

Update Record 1334

Save Spell Check Cancel

Incident Notification Log

Date Call Received (YYYY/MM/DD) 2007/06/21
Time Call Received (hh:mm) 14:53
Location of Recorder
Call Received By:

Information Received From

First Name: Leigh
Last Name: Dehaven
NRC Number: 839146
Affiliation:
Telephone: (312) 353-5732
Site URL: http://

Incident Site Information

Material Type: Haz
Incident Name: SONS JAC: Middleton Train Derailr *
Address:
City: Middleton
State: TN Zip:
County: Hardeman
Description: 20 car train derailment and release of materials. Caller stated this incident resulted in a fire from
Incident Boundaries:
Potential for Incident to Expand:
Release To:
Latitude: 35.05964
Longitude: -88.89273
GPS Collection Method: Streets & Trips
FRS #:
Facility Type:
Resources On Site:
Resources Needed:
Cleanup Action Used:

Containers Impacted

Container Type	Quantity	Location
Drums		
Propane Tanks		
Cylinders		
Other Large		
Small Containers (<5gal)		

Incident Impacted or Has Potential to Impact

People:
of fatalities
of injuries
of exposed
of evacuated
Property:
Economy:
Political Interest:
Environment:

Figure 31 – Incident Notification Ops Window